**Kalpana Laxmanrao Phuke**

**Employer details**

**Nancy Reagan**

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**PROFESSIONAL SUMMARY:**

* **Automation Anywhere Certified Advanced RPA Professional (V 10, V 11 and AA360)**.
* **Around 11 years of professional** experience in IT industry as a developer which includes RPA tools such as Automation Anywhere and .NET developer.
* **Worked on all the stages of Software Development Life Cycle** such as Analysis, Design, Development, Integration, Testing, Debugging, Production and the Maintenance.
* Expertise working on domains such as **Insurance, Retail, Health and Banking sectors**.
* Strong knowledge of the entire **RPA project life cycle and project deliverables**.
* Hands on experience in **AA360 Bot Scheduling and Automation Anywhere Work Item Queue implementation.**
* Good experience in RPA discovery phase with **knowledge on POC Approach** and process assessment to determine complexity of Automation
* Experience in Automating **Web, MS Excel, MS Outlook, Windows, SAP and Mainframe** applications using **Automation Anywhere.**
* Created **Bot** work flow diagrams as part of **SDD** which acts as a reference while improvising the existing Bots.
* Expertise in **end-to-end development of RPA solutions** from process analysis to system study, automation assessment, solution designing, development, UAT, documentation and solution implementation
* Good experience in **script development, Script testing, script deployment**
* **Trained juniors in RPA** and helped my organization to build strong RPA Team
* Strong experience automating **QuickBase database application.**
* Develop **REST Web Services** using WCF and Web API
* Design and **develop website** using ASP .Net MVC and Angular-js
* Design and **develop Master and Transaction Windows Form** using .Net 3.5
* Experience in **developing Windows and Web Based applications**
* Good understanding of project management
* Good hands-on **Java script**

**TECHNICAL SKILLS:**

|  |  |
| --- | --- |
| RPA tools | Automation Anywhere (V11.3, V10, AA360) |
| Languages | .NET, C#, VB.Net, ASP.Net, WCF, Web API, MVC, ADO.Net, Entity Framework |
| Tool & Techniques | SVN, TFS, SOAP- UI |
| Web Technologies | SOAP, jQuery, HTML, AJAX, CSS, JSON |
| Scripting Languages | VB Script, Python, Java Script |
| Databases | MS SQL Server (2014/2012/2008), QuickBase |
| Reporting Tools | Crystal Reports |
| Methodologies | Agile-Scrum (Jira, DevOps), Water Fall |

**CERTIFICATION**

**Automation Anywhere Certified Advance RPA Professional** (V11 and V10)

**EDUCATION**

**Master of Computer Management, Dr. B. A. Marathwada University, INDIA - 74% (2009)**

**Diploma in Computer Application, Dr. B. A. Marathwada University, INDIA - 72%**

**PROFESSIONAL EXPERIENCE**

**Clients: Aetna CVS, Hartford, CT, USA**   **Jul’21 – Till Date**

**Role: RPA Lead Developer (Automation Anywhere)**

**Responsibilities:**

* Design **process flow and Database.**
* Write complex **QuickBase Web API query** to manipulate QuickBase application
* Actively involved in **all steps of automation life cycle.**
* Implemented strong **Error handling** mechanism.
* **Optimizing the code** such that final process is bug free and takes less time to run completely
* Participated online meetings to **demonstrate the capabilities of RPA** for on-going projects and potential clients.
* Actively involved in **requirements gathering process**.
* Prepared test cases and unit testing using negative and positive scenario to make final process bug free.
* Write **complex SQL queries** to perform database operation.
* Handle/Automat **dynamically changed web application**
* Successfully implemented **Automation Anywhere work item queue for workload management**

**Clients: TSC, USA**   **Jan’21 - May’21**

**Role: RPA Lead Developer (Automation Anywhere)**

**Responsibilities:**

* **Resolving the production issues** and run-time issues whereas bot is running in 24/7 basis.
* **Did the enhancement in bot** like added extra functionality and removed unwanted functionality from tasks
* Actively involved in **Client meetings for gather requirement.**
* Experience in working with **Database, Excel, windows recorder, String, Object Cloning, Key Strokes, Web Recorder, Files and Folders operations, Error Handlers, HTML, sent email** commands for automating **Salesforce** app in Automation Anywhere.
* Involve with the solution architect to design the process.
* Actively involved in **requirements gathering process**.
* Prepare test cases and unit testing using negative and positive scenario to make final process bug free.
* Write **complex SQL queries** to update sheets and data validation in excel.
* Performed **task scheduling** using Automation Anywhere Control room.

**Client: Realogy Jersey City, NJ Feb’20 – Dec’20**

**Role: RPA Lead Developer (Automation Anywhere)**

**Responsibilities:**

* Team coordination and **guide to junior**.
* Responsible for **Design and development of Master and task bot**.
* Developed **Stored Procedures** for extracting and manipulating data.
* Worked on managing transaction and **error logs**.
* Actively involved in **Bot UAT and GO Live process**.
* Work with business and technology teams to **analyze business processes, identify automation opportunities, and assess automation feasibility**.
* Experience in working with **Database, Excel, Windows, Web, SFTP String, Object Cloning, Key Strokes, Files and Folders operations, Error Handlers** commands in Automation Anywhere.
* Unit testing of the process and helping testers to perform **System Integrating Testing** and collaborating with the client **to perform User Acceptance testing.**
* Actively involved in **Peer code review.**
* Actively involved in **Client meetings for gather requirement.**

**Client: VWIT Group (Germany)**  **Dec’18 – Jun’19**

**Role: RPA Lead Developer (Automation Anywhere)**

**Responsibilities:**

* Responsible for making **Solution Design Documents, Technical Design Documents,** developing Bots.
* Responsible for **Design and development of Master and task bot**.
* Develop **Stored Procedures** for extracting and manipulating data.
* Work on managing transaction and **error logs**.
* Actively involved in **Bot UAT and GO Live process**.
* Successfully created **connection between the Database** and the automation tool such that the data can be easily acquired by it using connection string.
* Work with business and technology teams to **analyze business processes, identify automation opportunities, and assess automation feasibility**.
* Experience in working with **Database, Excel, SAP, String, Object Cloning, Key Strokes, Web Recorder, Files and Folders operations, Error Handlers, HTML, Out Look** commands in Automation Anywhere.
* Expertise in building Automation Anywhere **Tasks** and **Metabots** and operations using **CSV features** for various Business applications as per the business requirement.
* Successfully write **VB script** for excel table formatting for rich look and feel
* Write **complex SQL queries** to automate Excel to speed up the process.
* Write **SQL stored procedure** for updating, fetching data from database.
* Perform complex **data validation** while updating entries in excel data table using SQL queries.
* Unit testing of the process and helping testers to perform **System Integrating Testing** and collaborating with the client **to perform User Acceptance testing.**
* Actively involved in **Peer code review.**
* Actively involved in **Client meetings for gather requirement.**

**Clients: Investec Bank (South Africa) Jun’16 - Dec’18**  **Role:** **RPA Lead Developer (Automation Anywhere)**

**Responsibilities:**

* Computed on Web Applications and Desktop Applications by using **smart, windows, web recorders** and screen scraping & data scraping.
* Design, Develop, deploy end to end manual process with automated bots using Automation Anywhere.
* Hands on experience with **Error Handling by using exception tasks** and good knowledge of debugging the tasks.
* Used Automation Anywhere Control Room for deployment, monitoring, and management of Robots automation activity.
* Implemented **E-mail automation through SMTP, POP3, Exchange, IMAP and outlook** based on the requirement.
* Defined RPA automation strategy for process involving **mainframes, windows, Excel and web applications implemented.**
* Involved in the designing solutions utilizing RPA (Robotic Process Automation) software, maintained technical responsibility for project delivery as the technical resource on a project.
* **Work with business and technology teams** to analyze business processes, identify automation opportunities, and assess automation feasibility.
* **Created DLL** using .NET technology for supporting activity of AA.
* Worked on the development of **Advanced Error Handling techniques**.
* Involved with the business analyst to **gather requirements**.
* Created and documented test procedures and scenarios for **pre-UAT phases** supporting the operational teams during **UAT** (User Acceptance Testing) and rollout phases.
* **Optimizing the code** such that final process is bug free and takes less time to run completely
* Extensively worked on debugging application for **fixing bugs and Production support**.
* Responsible for making **Change request document, Knowledge Transfer documents**.
* Worked on Process Image comparison using **Image recognition command**. Automated tasks using web recorder and Scheduled tasks.
* Successfully implement **python code script in AA.**

**Clients: Travelers (USA) Apr’15 - May’16**

**Role: .NET Developer**

**Responsibilities:**

* Evaluate user requirements and technical requirements to determine feasibility and time required for developing new systems and modifying existing systems while maintaining compatibility with existing systems.
* Develop **Web API** using .NET framework
* Use Microsoft **Entity Framework** as a DB first approach for the Data Access Layer in the ASP.NET MVC applications.
* Implement page level error handling using **Custom Error pages and Error logs**.
* Use in designing of SQL server database. Worked on **creating SQL Queries, tables and Stored Procedures** to process the data.
* Use **Web Services** for communication within different labs in the organization.
* Develop the classes and interfaces by using **C#.NET** coding.
* Develop n-tier Application with **UI, Business and Data Access layers** using C#.NET.
* Write **Angula-js script** to call Web API
* Perform **validations (client and server side)**
* Peer and self-**code review**

**Clients: MSEB (India) Apr’11 - Mar’15**

**Role: .NET Developer**

**Responsibilities:**

* Work on multiple Web and Windows project development.
* Develop REST services using WCF.
* Design and Developed Master and Transaction Forms in Windows App development
* Write Business logic(coding) and reusable functions in VB.Net,
* Create complex Crystal Reports and Custom Controls
* Perform functional and unit **testing and validations.**
* Design User Interface using **Java, Web Forms, Win forms, HTML, XML, JavaScript, AJAX, CSS, ASP.NET, Server Controls and Visual Studio. Net.**
* Extensively used **ADO.NET** classes provided by .NET Framework 3.5 for database connectivity.
* Extensively Implemented validations using **built-in validation controls** and **custom validations** controls with JavaScript.
* Guide LINQ and Lambda Expressions for information retrieval and manipulating.
* Implement **Web-Grid MVC** with jQuery/JSON to provide more flexible, editable and sortable grid-view to increase user interaction.
* **Utilized OOPS concepts** to make flexible, reliable and extendable application.
* Responsible for connecting Database SQL Server to Business logic using **ADO. Net Entity**.
* Used in **designing of SQL server database**. Worked on creating SQL Queries, tables and Stored Procedures to process the data
* Experience in **n-tier architectural** application and written code in all layer.